



Erasmus Mundus and
Erasmus Mundus Students and Alumni Association

EMA C-QAB



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EMA Course Quality Advisory Board

TEAM MEMBERS:

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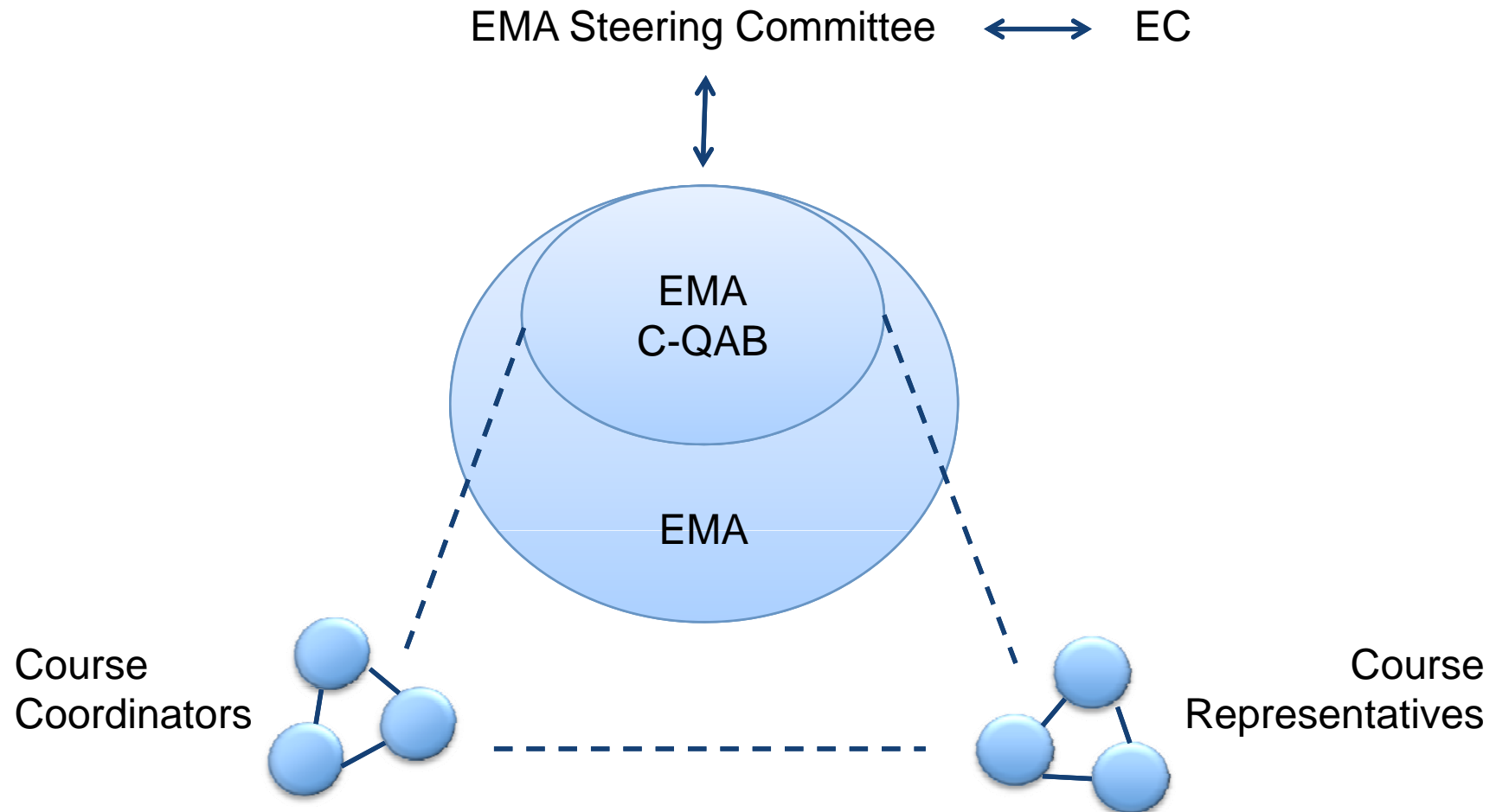
Basic Principles

- Focus on student experience rather than academic content
- Importance of Course Representatives (CRs) and coordination of the CRNet to improve EM quality
- Some factors that influence the overall student experience are outside of the control of the EC and Course Coordinators (CCs)
- Collaboration with the CRs and CCs to improve the management of EM courses, particularly student support and welfare
- Coordination with ICUnet and the EMA SC to ensure continuity

Goal and Mission

- **Goal:** To improve the EM students' experience and welfare by focusing on the quality of support provided by Course Coordinators and consortia administration
- **Mission:** To assess and suggest mechanisms that address the concerns of EM students and oversee the implementation of these mechanisms within EM courses

Structure



Activities

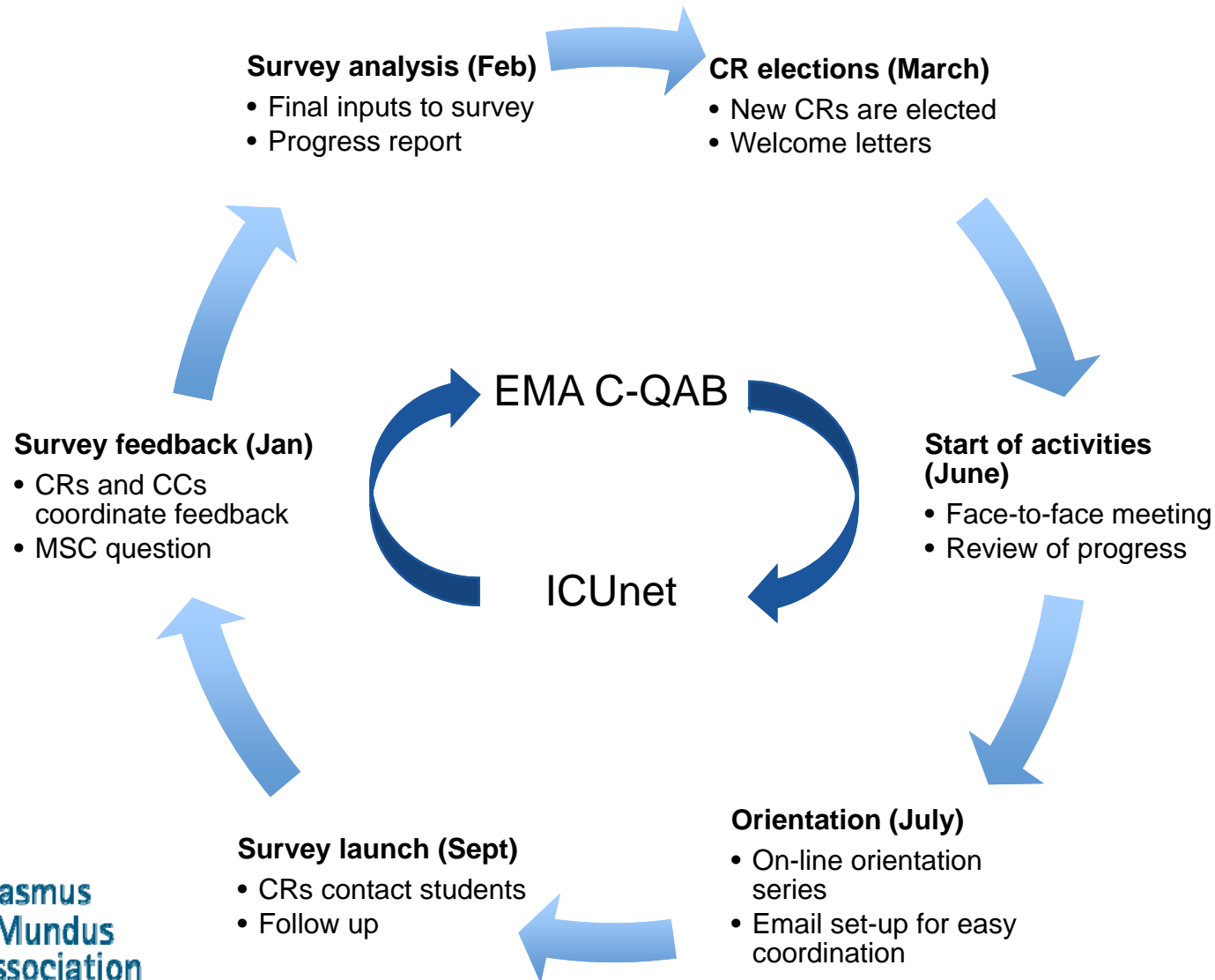
1. Coordinate the Course Representatives Network (CRNet)
2. Develop and implement an annual survey (EM Courses)
3. Capture reflections of students close to graduation
4. Create a space within the EMA website
5. Manage an email account for CRs to address students' questions and concerns: em.feedback@em-a.eu

In the future: address concerns from EM alumni working in close collaboration with EMA Chapters (e.g. degree recognition)

Survey Outline

1. Orientation package (welcoming, orientation, guidelines, information)
2. Feedback channels and follow up (quality and logistics, expectations management)
3. Guidance on administrative procedures (visa, housing, academic policies, grading, etc.)
4. Space for individual consultations and course advising (tutors, supervisors, academic support, mentoring)
5. Actions and suggestions (associated to concerns and expectations)

The CRNet Cycle





Suggestions are welcome: em.feedback@em-a.eu